



Terms and Conditions for HGC On Air Service (“OA Service”):

1. The OA Service supports IEEE 802.11b/g / n industry standards. Customer is required to access the internet via wireless connection via mobile devices, tablets, laptop computers or any other Wi-Fi enabled devices which supports the said standards. For details of system requirement, please visit www.hgcbiz.com.
2. For unlimited usage plan subscribers, the OA Service will be automatically provided once Customer's device is connected with the server and the prevailing standard monthly service fee will be automatically charged to Customer's HGC Business Broadband Service (“BBS”) account after expiry of the free offer or special offer period (for details, please visit our website: www.hgcbiz.com/Category/InternetService-en.html). All service fees are charged on a full month basis, except for the first month of provision of OA Service which will be charged on a pro-rata basis. Service fees are charged in advance and are due on the first day of each payment period specified in the invoice.
3. All payments made, including prepaid monthly fee, are non-refundable and non-transferable.
4. Provision of OA Service is conditional upon subscription of the BBS. Unless otherwise specified, the terms and conditions of BBS which by their nature or otherwise should be applicable to the OA Service shall also apply upon subscription of the OA Service.
5. Unless otherwise specified, OA Service will be charged at the special monthly service fee as set out in this offer during the minimum contract period.
6. Termination of the BBS will automatically lead to termination of the OA Service as well as any value-added service subscribed for whereas the OA Service could be terminated on its own by giving one month's prior written notice to HGC.
7. Expiration date of the contract periods of both the BBS and OA Service will be aligned irrespective of whether both services are applied on the same date unless otherwise agreed between HGC and Customer.
8. OA Service may either be provided by HGC or a third party service provider. Use of the OA Service will also be subject to the terms and conditions issued by HGC or the third party service provider (as the case may be) which may be subject to change from time to time without prior notice. In the event that OA Service is provided by any third party service provider, Customer is required to contact the relevant service provider to address any issues of the OA Service. HGC will not be liable to Customer for any loss or damage arising from Customer's use or otherwise of the OA service provided by such third party service provider.
9. Customer shall at his own costs and expenses arrange for the hardware, software and internet connection to meet the requirements of the OA Service. For details, please visit www.hgcbiz.com/Product/hgc-on-air-en.html.
10. OA Service will be automatically disconnected after every 4 hours of continuous connection. Customer is required to re-connect the device to the server under normal login procedures manually for continuous use of the OA Service.
11. Hotspots with SSID "- hgc on air EX -" are served by 1,000Mbps fiber backhaul network. 1,000Mbps is the network specification of the backhaul broadband which is applicable to selected hotspots at limited locations only. All these hotspots are served by 802.11n Wi-Fi technology which delivers a maximum throughput of 300Mbps