

Terms and Conditions for Email Relay Service:

1. HGC cannot and does not guarantee 100% of email delivery. HGC all relayed email will storage at HGC for 3 days subject to HGC's Email Relay Service platform capacity, availability and any other reasons beyond the control of HGC. HGC will not be liable to Customer for any damage or loss that might be incurred due to any missing email delivery.
2. Provision of Email Relay Service is conditional upon subscription of the Business Broadband Service ("BBS"). Unless otherwise specified, the terms and conditions of BBS which by their nature or otherwise should be applicable to the Email Relay Service shall also apply upon subscription of the Email Relay Service.
3. Termination of BBS will automatically lead to termination of the Email Relay Service as well as any value-added service subscribed for whereas the Email Relay Service could be terminated on its own by giving one month's prior written notice to HGC.
4. Expiration date of the Fixed Contract Periods of both BBS and Email Relay Service will be aligned irrespective of whether both services are applied on the same date unless otherwise agreed between HGC and Customer.