



Terms and Conditions for Domain Name Service:

1. Each domain name should comprise between 2 and 64 characters, with a combination of numerals “0 – 9”, alphabet “a – z” and hyphen “-”.
2. All domain names of Customers applied through HGC are also hosted by HGC.
3. The domain “.on-nets.com” is owned by HGC and Customer shall cease to use the same upon service termination.
4. Arrangement on domain name registration and payment:
 - (a) Local domain name (i.e. .hk domain):
 - (i) For domain name application through HGC, HGC shall be responsible for application and registration procedures. HGC will pay the first year domain name registration fee on behalf of Customer and Customer shall reimburse the same to HGC. From the second year onwards and thereafter, Customer shall be responsible for the renewal procedures and all relevant costs as and when necessary, and to liaise with Hong Kong Domain Name Registration Company Limited (“HKDNR”) directly for all matters arising therefrom.
 - (ii) For domain name migration to HGC, HGC shall be responsible for the migration procedures and Customer shall be responsible for the renewal procedures as well as all relevant costs relating to the migration. When the validity of migrated domain name falls due, Customer shall be responsible for the renewal procedures and all relevant costs as and when necessary, and to liaise with HKDNR directly for all matters arising therefrom.
 - (b) Global domain name (e.g.: .com domain):
 - (i) For domain name application through HGC, HGC shall be responsible for application and registration procedures. HGC will pay the first year domain name registration fee on behalf of Customer and Customer shall reimburse the same to HGC. From the second year onwards and thereafter, Customer shall be responsible for the renewal procedures and all relevant costs as and when necessary, and to liaise with relevant domain name registry directly for all matters arising therefrom.
 - (ii) For domain name migration to HGC, HGC shall be responsible for the migration procedures and Customer shall be responsible for the renewal procedures as well as all relevant costs relating to the migration. When the validity of migrated domain name falls due, Customer shall be responsible for the renewal procedures and all relevant costs as and when necessary, and to liaise with relevant domain name registry directly for all matters arising therefrom.
5. The actual processing time for the domain name registration is subject to the availability of the domain name and the processing time of the HKDNR / relevant domain name registry.
6. Customer shall nominate an administrative contact person to liaise with HKDNR / relevant domain name registry on matters relating to payment of official fees for the relevant domain name (if applicable).
7. For global domain name applied through or transferred to HGC, Customer acknowledges that the domain name can only be switched from HGC to another company through domain name transfer only.
8. Provision of Domain Name Service is conditional upon subscription of the DIA Premium Service. Unless otherwise specified, the terms and conditions of DIA Premium Service which by their nature or otherwise should be applicable to the Domain Name Service shall also apply upon subscription of the Domain Name Service.