



Terms and Conditions for HGC Business IDD Service

1. This offer will expire automatically if customer does not accept by signing with company chop and returning this contract within 7 days.
2. This offer is only applicable to selected customers of HGC IDD services listed above. Each customer can only enjoy the offer once.
3. Customer has to subscribe to the above monthly package for a minimum 6-month contract period ("Contract Period") in order to enjoy this offer. If Customer cancels or terminates IDD0080 monthly package during the Contract Period, HGC will charge an early termination charge equivalent to the monthly services fees multiplied by the number of months remaining of the Contract Period.
4. The IDD 0080 monthly package must not be changed by customer during Contract Period.
5. This offer applies to calls or faxes made using IDD 0080/ 0082 from Hong Kong to above promotional areas. Rate of excess IDD minutes called to above promotional areas, calls to areas not included in this package, USA numbers with prefix "1907", Japan numbers with prefix "8150" and UK numbers with prefix "445", "4470", "448" and "449" will be charged in accordance with B18 tariff plan.
6. The IDD usage time is calculated on a minute per unit basis and will be rounded up to the nearest minute.
7. For International Calling Card, calling from an overseas country (the "Overseas Country") to another overseas country (the "Destination Country") shall be charged at a rate being an aggregate of the rate for calling from the Overseas Country to HK and the rate for calling from HK to the Destination Country. For example, when calling from the US to the UK, the customer will be charged at the rate being an aggregate of the rate for calling from the US to HK and the rate for calling from HK to the UK.
8. The monthly usable minutes will be deducted according to call sequence to above promotional areas.
9. The monthly usable minutes not used in the current month will be forfeited and cannot be carried forward to the next month.
10. Customer is liable to pay the basic monthly fee irrespective of whether the IDD minutes usage entitlement of such monthly package is fully utilised or not.
11. If the first month of the special offer period is not a full bill cycle of HGC IDD service, the monthly usable minutes and monthly fee for the first month of this special offer will be calculated on a pro-rata basis.
12. For calculations of the free 1st monthly fee, it will be counted as a full month if the activation date and bill cycle date of such monthly package plan subscribed for is less than one calendar month in the first month of the special offer period. The difference will NOT be compensated otherwise.
13. This offer cannot be used in conjunction with other IDD 0080 promotions and special offers.
14. Customer understands and agrees that the provision of the Service may be affected by uncertain factors such as the restrictions of the relevant laws and regulations and other restrictions on infrastructure which cannot be controlled by HGC. If the use of the Service is affected, interrupted or temporarily suspended due to the above uncertain factors or other events which are beyond HGC's control, HGC shall not be liable for any loss or damage whatsoever incurred by the Customer therefrom.
15. Bill cycle of the special offer cannot be changed during the special offer period.

16. HGC reserves the right to change or terminate the above monthly package, and terms and conditions of the offer.
17. The HGC IDD service and this offer are subject to HGC's General and Special Terms and Conditions which can be found on our website <https://www.hgcbiz.com/terms-and-conditions>. If there is any conflict between the terms and conditions specified in this offer and HGC's General and Special Terms and Conditions, then the former will prevail.