

[For immediate release]

Langham Place adopts HGC's IoT property management solution New solution set to optimise mall management and enhance service quality

Hong Kong, 30 Oct 2020 – HGC Global Communications Limited (HGC), a fully-fledged fixed-line operator and ICT service provider with extensive local and international network coverage, services and infrastructure, today announced the provision of a one-stop IoT property management solution for Langham Place Mall. The new solutions will further strengthen daily operations and increase property management efficiency of the property.

With around 200 shops, Langham Place is a popular shopping and dining destination for locals and tourists. The mall pursues a stable, safe and sustainable development for its building facilities management. The IoT property management solution provided by HGC can accelerate the digital transformation of the mall and further enhance its competitive edge within the region. HGC's solution covers different areas of property management for the mall including a number of one-stop services, such as professional consultation, project management, implementation, maintenance and technical support.

IoT solution takes property management to next level by automated real-time tracking

Timothy Chu, Director of Technical Service of Keysen Property Management Services Limited which is responsible for the management of Langham Place, said, "The IoT technology provided by HGC is embedded with the smart sensors and alert systems to closely monitor the indoor temperature, humidity, air quality, water leakage alarms, and foot traffic flow. The team can further utilize the HGC's Smart AI Portal (SAIP), a single platform to have all-round monitoring of the smart devices. The platform's artificial intelligence forecasting system will help simplify operations, facilitate the team to take appropriate follow-up actions promptly, and develop a more effective approach for allocation of resources."

Optimising operational efficiency and upholding the mall's policies and philosophy

In addition, the solution will help the team organise projects more efficiently. "With the wireless network laid inside the mall, together with smart systems and IoT technology, there is no need to remove existing decorations and finishes for installation of new power supply and signal wiring. It will extensively reduce the amount of construction waste created by relative projects, which is aligned with our mission to protect the environment. As we no longer have to fence off the area involved, we can create a better experience to our customers when installation works are in progress. Project costs will be hugely reduced while higher operational efficiency can be achieved. The exercise of IoT deployment is also aligned with our commitment on energy conservation and our mission to become a green property," said Timothy Chu.

Rainbow Wong, Vice President, Corporate Business of HGC, said, “Digital transformation of property management is a major trend. It is also critical for enterprises to enhance their business operations. The property management solution provided for Langham Place and the implementation of the SAIP demonstrated that through stable network coverage, professional business consultation and collaboration between the company and the ICT total solution supported by Macroview Telecom, a HGC Group Company, HGC can be a reliable partner to customers from all industries, and provide them with property management digitalisation. Based on their business needs, we deal with different property management pain points and enhance management quality.”



(Left) Ms Dorothy Ng, Deputy General Manager, Corporate Market – HGC Global Communications Limited
(Middle) Mr Timothy Chu, Director of Technical Service, Keysen Property Management Services Limited
(Right) Ms Rainbow Wong - Vice President, Corporate Market – HGC Global Communications Limited

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About HGC Global Communications Limited

HGC Global Communications Limited (HGC) is a leading Hong Kong and international fixed-line operator. The company owns an extensive network and infrastructure in Hong Kong and overseas and provides various kinds of services. HGC has 23 overseas offices, with business over 5 continents. It provides telecom infrastructure service to other operators and serves as a service provider to corporate and households. The company provides full-fledged telecom, data centre services, ICT solutions and broadband services for local, overseas, corporate and mass markets. HGC owns and operates an extensive fibre-optic network, five cross-border telecom routes integrated into tier-one telecom operators in mainland China and connects with hundreds of world-class international telecom operators. HGC is one of Hong Kong's largest Wi-Fi service providers, running over 29,000 Wi-Fi hotspots in Hong Kong. The company is committed to further investing and enriching its current infrastructure and, in parallel, adding on top the latest technologies and developing its infrastructure services and solutions. HGC is a portfolio company of I Squared Capital, an independent global infrastructure investment manager focusing on energy, utilities and transport in North America, Europe and selected fast-growing economies.

To learn more, please visit HGC's website at: www.hgc.com.hk

About Langham Place

Owned by Champion REIT, Langham Place Mall is a trendy social and retail destination with over 200 shops. The Mall offers a comprehensive shopping, entertainment and dining experience to young and fashionable shoppers under one roof. Its anchor tenants include Hong Kong's first LEGO Store, Cinema City (the first 4DX cinema in Hong Kong), BEAUTY AVENUE, i.t, MUJI, UNIQLO, MARKET PLACE and the largest MARKS & SPENCER FOOD in Asia.

Website: www.langhamplace.com.hk

HGC Global Communications Limited

Corporate Affairs and Public Relations

Tel: +852 2128 2150 / 2128 5218

Email: pr@hgc.com.hk