

## Residential Telephone Line

### Call Waiting

Call Waiting enables you to answer another incoming call while you are engaged on the line. It gives you the convenience of switching back and forth between two calls.

To Answer the Waiting Call :

Steps to follow	What you hear
When you are talking on the phone	Call Waiting tone indicates another incoming call
Alert the conversing party that he/she will be placed on hold	
Press the "Flash" button, or press and release the hook switch	The Holding tone will come on the original party's line
The Call Waiting party is on the line	
OR	
Hang up to the end the call rings	Your telephone rings
Lift the handset	
The Call Waiting party is on the line	

To Return to the Original Party or Alternate Two Calls :

Steps to follow	What you hear
Press the "Flash" button once, or release the hook switch to alternate two calls	

Remarks :

Call Waiting will not function when All Calls Forwarding or Line Busy Call Forwarding are activated.

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### Per Call Disable Call Waiting

Per Call Disable Call Waiting allows you to avoid any interruption during an important call. This feature provides you the flexibility to disable the Call Waiting feature on a per call basis either before placing a call or during a call.

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To Activate Per Call Disable Call Waiting before placing a call :

Steps to follow	What you hear
Lift the handset	Dialing tone
Key in #07	Recall dialing tone
Key in the number of the person you wish to call	Ringing tone
Call Waiting will resume automatically when you hang up the phone	

To Activate Per Call Disable Call Waiting during a call :

Steps to follow	What you hear
Alert the conversing party that he/she will be placed on hold	
Press the "Flash" button, or press and release the hook switch	Holding tone
Key in #07	Confirmation tone
The system will reconnect the call and you can restart the conversation	
Call Waiting will resume automatically when you hang up the phone	