

Residential Telephone Line

Caller Number Display

The Caller Number Display (CND) feature enables you to identify the caller before answering the call. In order to display the caller's number, you must install appropriate Customer Premise Equipment (CPE) which is available in two types:

- A CND integrated telephone.
- An external CND device that connects to your existing telephone.

Per Call Blocking

Your phone number will be displayed to the called party unless you apply for the Per Line Blocking feature*. If you do not want to show your phone number for a particular call, you may simply use our Per Call Blocking when making the call. Just follow the below instructions:

To Activate Per Call Blocking:

Steps to follow

Lift the handset
Key in "133"
Key in telephone number

What you hear

Dialing tone
Recall Dialing tone
Ringing tone

* To apply for Per Line Blocking feature, please call our 24-hour Customer Services Hotline at 1220.

Per Call Unblocking

(only applicable to subscribers of Per Line Blocking feature)

If you have arranged to have your telephone line permanently blocked but wish to unblock the line for a particular call, you may simply follow the below instructions :

To Activate Per Call Unblocking:

Steps to follow

Lift the handset
Key in "1357"
Key in telephone number

What you hear

Dialing tone
Recall Dialing tone
Ringing tone

Simultaneous operation of Caller Number Display (CND) and Call Waiting

If you have applied for CND and Call Waiting, you will see the third party's number on the CND equipment while you are on the phone. However, display of this third party's number depends on the features available from your CND phone or the adjunct unit. Please contact your CND device supplier to confirm availability of this feature.

Remarks :

You cannot block your number on emergency calls to 999 at any time.