

Residential Telephone Line

Call Forwarding

You can stay in touch wherever you are with Call Forwarding. This feature diverts your incoming calls to a designated local number. There are three types of Call Forwarding that you can use on your line :

1. All Calls Forwarding - forward all incoming calls to a designated number.
2. Line Busy Call Forwarding - forward the incoming calls to a designated number when your line is engaged.
3. No Answer Call Forwarding - forward the incoming calls to a designated number when your phone is not answered.

After Call Forwarding is set, you will hear a special tone when everytime you pick up the phone; all outgoing calls will function normally. When you have incoming calls, there will be a signal (a short tone) to remind you All Calls Forwarding is activated.

To Activate All Calls Forwarding :

Steps to follow	What you hear
Lift the handset	Dialing tone
Key in *05	Recall Dialing tone
Key in the telephone number to which you wish to forward the calls	
Press #	Confirmation tone
Hang up	

To Activate Line Busy Call Forwarding :

Steps to follow	What you hear
Lift the handset	Dialing tone
Key in *17	Recall Dialing tone
Key in the telephone number to which you wish to forward the calls	
Press #	Confirmation tone
Hang up	

To Activate No Answer Call Forwarding :

Steps to follow	What you hear
Lift the handset	Dialing tone
Key in *19	Recall Dialing tone
Key in the telephone number to which you wish to forward the calls	
Press #	Confirmation tone
Hang up	

To Cancel Call Forwarding :

Steps to follow	What you hear
Lift the handset	Special dialing tone
Key in #05 for All Calls Forwarding, #17 for Line Busy Call Forwarding, #19 for No Answer Call Forwarding	Confirmation tone
Hang up	

Notes :

1. When Do-Not-Disturb has been activated, Call Forwarding cannot be activated.
2. Call Waiting and All Calls Forwarding cannot be used simultaneously. When the two features are activated simultaneously, Call Waiting will not function.
3. When Call Waiting and Line Busy Call Forwarding are activated simultaneously, Line Busy Call Forwarding will override Call Waiting.

4. All Calls Forwarding will override Line Busy Call Forwarding and No Answer Call Forwarding.
5. Line Busy Call Forwarding and No Answer Call Forwarding can be activated simultaneously.