

Residential Telephone Line

IDD Security

IDD Security helps ensure no unauthorised use of your telephone to make any chargeable calls.

To Activate IDD Security :

Steps to follow	What you hear
Lift the handset	Dialing tone
Key in *04	
Key in your 4-digit password	
Press #	Confirmation tone
Hang up	

To Make a Chargeable Call When IDD Security Has Been Activated :

Steps to follow	What you hear
Lift the handset	Special dialing tone
Key in #04	
Key in your pre-set 4-digit password and #	Confirmation tone
Hang up	
Lift the handset	Special dialing tone
Press 0080 then the IDD number, or press 900 for Information Access Service number	Ringing tone

Remarks :

1. You have to activate the IDD Security feature each time after making a chargeable call.
2. You can activate IDD Security for barring 900 Information Access Service chargeable calls except the service types that prefixed with 9000 and 9003.